

## From Apprentice to Specialist

Jamie Thompson is the Technologies and Applications Specialist for TNS. However, his career journey began in 2007 when he joined Littleport branch service department as an Apprentice.

Over the next 3 years Jamie completed the AGCO Apprenticeship which involved on the job training and block release training sessions at Warwickshire College.

The AGCO Apprenticeship covered everything from basic servicing through to diagnostic testing and repairs.

Jamie explains: “The AGCO Apprenticeship gave me confidence in my abilities. At college we were able to learn about a wide range of kit, including the less common items.”

At the end of the Apprenticeship Jamie received an award for AGCO’s Land Based Service Engineering Apprentice of the Year.

Following the completion of the Apprenticeship Jamie continued to work in the Littleport branch as a fully qualified technician and was

finding his role involved more work with technologies equipment as time progressed.

After being a technician for a couple of years there arose an opportunity within the

Company to apply for the Technologies and Applications Specialist role - all vacancies are advertised internally as well as externally at TNS to encourage progression within the Company.

The role appealed to Jamie because it involved more of the technologies work and he felt this was becoming a more relevant feature of modern farming.

The role encompasses everything from sales of technology equipment and applications machinery, through to the support required by customers.

With the pace of technological advances slowing down for



no one, all technological equipment is becoming more advanced. Now becoming more common place it is starting to filter through to the smaller farms.

Jamie adds: “It is an ever changing role, keeping pace with developments as they happen. One area which will become more prevalent is remote assistance - this is where someone will be able to fix technology related problems using computer-based diagnostics without the need to be near the tractor or even on the farm - it will all be managed remotely from a person’s own desk.

This will be an exciting time for the technologies sector.”

